

ADVANTAGE AIR®

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Remote Access

Remote access is available with both the Zone10e, e-zone, MyAir5 & MyLights products, it utilises your Wi-Fi equipped router to operate. Your modem will require UDP and UPnP to be enabled as well as a strong Wi-Fi connection between the router and your wall mounted touch screen panel.

Our recommended router is the **TPLink AC1200 Archer D5**. Below is a list of other compatible routers that have been tested:

| Brand | Model | Important Notes |
|-------------------|----------------|--|
| ASUS | DSL-AC68U | |
| Belkin AC1750 | F9J1108v2 | |
| Belkin N150 | F9J1001v1 | |
| Belkin N300 | F9J1002v1 | |
| Dlink N300 | DSL-2750B | |
| Dlink N750 | DSL-2870B | |
| iinet | BOBLite(GL411) | |
| iinet | VGDAC4 | |
| Netcomm N300 | NB604N | |
| NetComm N600 | NB16WV-02 | |
| Netcomm_ADSL2+/3G | 3G29WN2 | |
| Netgear N300 | DGN2200v3 | |
| Netgear N600 | DGND3700 | |
| TP-LINK AC1200 | Archer D5 | Ensure you use PPPoA for TPLink routers on Telstra Bigpond and Belong ISPs only. Contact Telstra for further info. |
| TP-LINK N150 | TD-W8950N | Ensure you use PPPoA for TPLink routers on Telstra Bigpond and Belong ISPs only. Contact Telstra for further info. |

Advantage Air endeavors to achieve compatibility with as many routers as possible, and whilst Remote Access works fine on most routers, there are some routers or applications that are not compatible.

If your router is not listed above and you experience issues with the operation of Remote Access, please contact your IT specialist for help with your modem settings, or alternatively try one of the above mentioned modems.

Router software updates may break compatibility, please contact us with any questions or issues.